

PRIVACY POLICY

Effective Date: October 3, 2026 **ChainTrust Technologies LLC**

This Privacy Policy (“Policy”) describes how ChainTrust Technologies LLC (“ChainTrust,” “we,” “us,” or “our”) collects, uses, discloses, and protects information in connection with your use of the ChainTrust mobile application, website, and related services (“Services”). By accessing or using the Services, you agree to the practices described in this Policy.

1. DEFINITIONS

For purposes of this Policy:

“Personal Information” means information that identifies or can reasonably be linked to an individual. **“Non-Personal Information”** means information that does not identify an individual, including aggregated or anonymized data. **“Blockchain Data”** means publicly available information retrieved from blockchain networks based on wallet addresses you submit. **“Processing”** means any operation performed on information, including collection, storage, use, disclosure, or deletion.

2. INFORMATION WE COLLECT

2.1 Personal Information You Provide

We may collect Personal Information you voluntarily submit, including:

- Account registration information (email address, password, authentication data)
- Subscription and billing information
- Communications and support inquiries
- Information submitted through forms or contact channels

2.2 Information Collected Automatically

When you use the Services, we may automatically collect:

- Device identifiers and operating system details
- IP address, access times, and application activity logs
- Diagnostic data, crash reports, and performance metrics
- Interaction data related to features used within the Services

2.3 Blockchain Data

When you submit a wallet address, we may process:

- The wallet address you provide
- Public blockchain information associated with that address
- Technical metadata required to perform blockchain queries

ChainTrust does **not** collect private keys, seed phrases, or sensitive credential information.

2.4 Third-Party RPC Providers

To perform blockchain queries, ChainTrust may utilize third-party RPC providers. These providers may receive:

- The wallet address you submit
- Public blockchain query information
- Technical request metadata

ChainTrust does not provide Personal Information to RPC providers beyond what is technically required.

3. PURPOSES OF PROCESSING

We process information to:

- Operate and maintain the Services
- Perform blockchain lookups and wallet-related analyses
- Authenticate users and manage accounts
- Process payments and subscriptions
- Improve functionality, security, and performance
- Respond to inquiries and provide support
- Detect, prevent, and investigate fraud or misuse
- Comply with legal obligations

We do not sell Personal Information.

4. DISCLOSURE OF INFORMATION

4.1 Service Providers

We may share information with vendors that assist with:

- Hosting and infrastructure

- Payment processing
- Analytics and diagnostics
- Customer support
- Security monitoring

These providers are contractually obligated to protect Personal Information.

4.2 Legal and Regulatory Requirements

We may disclose information when required to:

- Comply with applicable laws or legal processes
- Respond to subpoenas or government requests
- Protect the rights, property, or safety of ChainTrust or users

4.3 Business Transactions

In the event of a merger, acquisition, restructuring, or asset transfer, information may be transferred as part of the transaction.

5. DATA SECURITY

ChainTrust implements commercially reasonable administrative, technical, and physical safeguards designed to protect information from unauthorized access, alteration, disclosure, or destruction. No method of transmission or storage is completely secure.

6. DATA RETENTION

We retain information only as long as necessary to:

- Provide the Services
- Fulfill the purposes described in this Policy
- Comply with legal obligations
- Resolve disputes
- Enforce agreements

Blockchain Data and related operational records may be retained for audit, fraud-prevention, and security purposes.

7. YOUR RIGHTS

Depending on your jurisdiction, you may have rights regarding Personal Information, including:

- Access
- Correction
- Deletion
- Restriction
- Objection
- Data portability

To exercise these rights, contact us at **support@chaintrust.app**.

8. CHILDREN'S PRIVACY

The Services are not intended for individuals under 18. We do not knowingly collect Personal Information from children.

9. INTERNATIONAL DATA TRANSFERS

If you access the Services from outside the United States, your information may be transferred to and processed in the United States. By using the Services, you consent to such transfers.

10. CHANGES TO THIS POLICY

We may update this Policy at any time. The "Effective Date" above reflects the most recent revision. Continued use of the Services after changes constitutes acceptance of the updated Policy.

11. CONTACT INFORMATION

For questions or concerns regarding this Privacy Policy, contact:

Email: support@chaintrust.app **Entity:** ChainTrust Technologies LLC